

## **ANNUAL STATEMENT**

For the Year Ending December 31, 2003 OF THE CONDITION AND AFFAIRS OF THE

## **CARE CHOICES HMO**

NAIC Group Code	0000 ,	0000 (Prior Period)	NAIC C	ompany Code	95452	Employer's ID Number	38-2694901
Organized under the Laws of	,	Michigan	,	State of Domi	icile or Port of Entry		Michigan
Country of Domicile	United	States of America		_			
D	fe, Accident & Health[ ental Service Corporation ther[ ]	on[] Vis	operty/Casualty[ ] sion Service Corpo HMO Federally Qu		Health Main	edical & Dental Service or tenance Organization[X]	indemnity[ ]
Date Incorporated or Organized		07/08/1986		Date C	Commenced Business	0	1/01/1987
Statutory Home Office	3	4605 Twelve Mile Ro	oad			Farmington Hills, MI 483 (City, or Town, State and Zip C	
Main Administrative Office		(Street and Number)			lve Mile Road	City, or Town, State and Zip C	oue)
	Farmington	Hills, MI 48331		(Street ar	nd Number)	(248)489-6292	
	(City or Town, Stat					(Area Code) (Telephone N	lumber)
Mail Address		4605 Twelve Mile Ro		,		Farmington Hills, MI 483	
Driver of Dealer and F	,	eet and Number or P.O.	. Box)	0.400		(City, or Town, State and Zip C	ode)
Primary Location of Books and F	ecords				5 Twelve Mile Road Street and Number)		
	Farmington Hil	s, MI 48331		(0	nicet and Number)	(248)489-6292	
	(City, or Town, State					(Area Code) (Telephone N	umber)
Internet Website Address		www.carechoices	.com				
Statutory Statement Contact		Donna J. Wes	<b>^+</b>			(248)489-6292	
Statutory Statement Contact		(Name)	51			Area Code)(Telephone Numbe	r)(Extension)
	WESTD@trinit	y-health.org				(248)489-6191	
	(E-Mail A	ddress)				(Fax Number)	
Policyowner Relations Contact				(S	Street and Number)		
	(City, or Town, Stat	is and Zin Code				Area Code) (Telephone Numbe	w/Futancian)
	d ss	Chie DIR	Howard B. Lisa Paul Hugh	William R. Alvin Jeanne Dunk Michael R. Koz Gilbert Burgos N SIDENTS OR TRUSTI Herron Weinblatt MD Reed es-Cromwick	iara MD	Paul Harkaway MD Molly Resnik Michael Slubowski AkkeNeel Talsma	of the herein described
William (Printer President ( and Chi	ed or referred to, is a full ar efrom for the period ended, tate law may differ; or, (2) t f, respectively.  Intuitive) R. Alvin d Name) ef Executive Officer)	nd true statement of all the and have been completent state rules or regulated at state rules or regulated.	he assets and liabilitie ed in accordance with ions require difference (Signa Jeanne (Printed Secre Is this an original fi If no, 1. State	s and of the condition the NAIC Annual Steps in reporting not resture) ature) Dunk Name) Patary ling? the amendment restarting the amendment restarting the conditions are supported by the co	on and affairs of the said re tatement Instructions and A elated to accounting practice	counting entity as of the reporting	g period stated above, edures to the best of   ziara e) cial Officer)
Subscribed and sworn day of  (Notary Public Sign	, 2004		2. Date 3. Numb	filed per of pages attac	ched		

## **ASSETS**

1			AUU				
Border   Schedule D					Current Year		Prior Year
Nonadmitted				1	2	3	4
Assets   Assets   Assets   Assets   Coles.   2   Assets					Nonadmitted		Nat Admitted
2. Stocks (Schoolab D) 2.1 Preferred actors 2.2 Common Stocks 3. Mortgrage loams or net about (Schoolab B) 3.1 First liens 3.2 Other than first liens 4.4 Propenties cocupied by the company (liess \$				Assets			
2. Stocks (Schoolab D) 2.1 Preferred actors 2.2 Common Stocks 3. Mortgrage loams or net about (Schoolab B) 3.1 First liens 3.2 Other than first liens 4.4 Propenties cocupied by the company (liess \$	1.	Bonds	(Schedule D)	5.047.952		5.047.952	2.648.646
2.1 Professional sociols 2.2 Common Stocks 3.1 Infest learn 3.2 Other than list sliens 3.2 Other than list sliens 3.3 Properties coupsed by the company (less \$			•				
2.2. Common Stocks. 3.1 First lains 3.2 Other than first liens 4. Real steast (Schedule A): 4.1 Properties occupied by the company (less 5	۷.						
3. Mortgage leans on real seate (Schedule B): 3.1 First lens . 3.2 Other than first lens . 4. Real setate (Schedule A): 4.1 Properties level for the production of income (see S							
3.1 First libra libra   3.2 Other than first libra   3.3 Other than first libra   3.4 Real estatis (Schedule A): 4.1 Properties occupied by the company (less \$		2.2	Common Stocks				
3.2 Other than first lains 4. Real estate (Schedul & P.) 4.1 Properties occupied by the company (less \$	3.	Mortga	age loans on real estate (Schedule B):				
4. Real esiste (Schedule A): 4.1 Properties occupied by the company (less \$		3.1	First liens				
4. Real esiste (Schedule A): 4.1 Properties occupied by the company (less \$		32	Other than first liens				
4.1 Properties occupied by the company (less S	,	-					
A 2   Properties held for the production of income (less S	4.						
4.2 Properties held for the production of income (less \$		4.1					
encumbrances) 4.3 Proporties hald for sale (leas \$ encumbrances) 5. Cash (S 47,722,738 Schedule E Part 1), cash equivalents (\$ Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investments (\$ 1,002,200 Schedule E Part 2) and short-term investment investment investment investment investment investment investment investment investment income due and accrused \$ .			encumbrances)				
4.3 Properties held for sale (less S. encumbrances) 5. Cash (S		4.2	Properties held for the production of income (less \$				
4.3 Properties held for sale (less S. encumbrances) 5. Cash (S			encumbrances)				
5. Cash (\$47.732,738 Schoolue E Part 1), cash equivalents (\$		13	,				
Schedule E Part 2) and short-term investments (\$	_	_					
Schedule DA	5.						
6. Contract loans (including S		Sched	dule E Part 2) and short-term investments (\$1,002,200				
7. Other invested assets (Schedule BA) 8. Receivable for securities 9. Aggregate witheries for invested assets 10. Subtotats, cash and invested assets (Lines 1 to 9) 11. Investment income due and accrued 11. Only 979 12.1 Uncollected premiums and agents' balances in the course of collection 12.1 Uncollected premiums, agents balances and installments booked but deferred and not yet due (Including S. aanned but unbilled premiums) 12.2 Deferred premiums 13.2 Accrued retrospective premiums 13.3 Ancound retrospective premiums 13.1 Amounts recoverable from reinsurers 13.1 Amounts recoverable from reinsurers 13.1 Amounts recoverable under reinsurance contracts 13.1 Amounts receivable under reinsurance contracts 14.4 Amounts receivable relating to unisured plans 15.1 Current federal and foreign income tax recoverable and interest thereon 15.2 Not deferred tax asset 15.1 Current federal and foreign income tax recoverable and interest thereon 15.2 Not deferred tax asset 16. Guaranty funds receivable or on deposit 17. Electronic data processing equipment and software 18. Further and equipment, including health care delivery assets 18. (S. ) 19. Net adjustment in assets and liabilities due to foreign exchange rates 21. Aggregate write-ins for other than invested assets 22. A Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 23. Aggregate write-ins for other rhan invested assets 24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 26. Total (Lines 24 and 25) 27. From Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 28. Summary of remaining write-ins for Line 0 from overflow page 290. TOTALS (Lines 0901 through 0003 plus 0909) (Line 9 above) 2001. State of Michigan - Psycotr		Sched	fule DA)	48,734,938		48,734,938	48,589,270
7. Other invested assets (Schedule BA) 8. Receivable for securities 9. Aggregate witheries for invested assets 10. Subtotats, cash and invested assets (Lines 1 to 9) 11. Investment income due and accrued 11. Only 979 12.1 Uncollected premiums and agents' balances in the course of collection 12.1 Uncollected premiums, agents balances and installments booked but deferred and not yet due (Including S. aanned but unbilled premiums) 12.2 Deferred premiums 13.2 Accrued retrospective premiums 13.3 Ancound retrospective premiums 13.1 Amounts recoverable from reinsurers 13.1 Amounts recoverable from reinsurers 13.1 Amounts recoverable under reinsurance contracts 13.1 Amounts receivable under reinsurance contracts 14.4 Amounts receivable relating to unisured plans 15.1 Current federal and foreign income tax recoverable and interest thereon 15.2 Not deferred tax asset 15.1 Current federal and foreign income tax recoverable and interest thereon 15.2 Not deferred tax asset 16. Guaranty funds receivable or on deposit 17. Electronic data processing equipment and software 18. Further and equipment, including health care delivery assets 18. (S. ) 19. Net adjustment in assets and liabilities due to foreign exchange rates 21. Aggregate write-ins for other than invested assets 22. A Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 23. Aggregate write-ins for other rhan invested assets 24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 26. Total (Lines 24 and 25) 27. From Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 28. Summary of remaining write-ins for Line 0 from overflow page 290. TOTALS (Lines 0901 through 0003 plus 0909) (Line 9 above) 2001. State of Michigan - Psycotr	6.	Contra	act loans (including \$ premium notes)				
Receivable for securities   9, Aggregate write-ins for invested assets   1,000   1,0							
9. Aggregate write-ins for invested assets (Lines 1 to 9)			,				
10.   Subtotals, cash and invested assets (Lines 1 to 9)	8.						
11.   Investment income due and accrued   1,104,979   1,104,979   73,178     12.   Premiums and considerations   12.1   Uncollected premiums and agents' balances in the course of collection   1,004,590   1,004,590   1,004,590   1,451,221     12.2   Deferred premiums, agents balances and installments booked but deterred and not yet due (Including \$	9.	Aggre	gate write-ins for invested assets				
12. Premiums and considerations 12.1 Uncollected premiums and agents' balances in the course of collection	10.	Subto	tals, cash and invested assets (Lines 1 to 9)	53,782,890		53,782,890	51,237,916
12. Premiums and considerations 12.1 Uncollected premiums and agents' balances in the course of collection	11.	Invest	ment income due and accrued	1.104.979		1.104.979	73.178
12.1 Uncollected premiums and agents' balances in the course of collection							
collection collection 1,004,590 1,451,221  12.2 Deferred premiums, agents' balances and installments booked but deferred and not yet due (including \$	12.						
12.2 Deferred premiums, agents' balances and installments booked but deferred and not yet due (including \$		12.1					
deferred and not yet due (Including \$			collection	1,004,590		1,004,590	1,451,221
unbilled premiums)  12.3 Accrued retrospective premiums  13. Reinsurance:  13.1 Amounts recoverable from reinsurers  21,783  21,783  21,783  247,181  13.2 Funds held by or deposited with reinsured companies  13.3 Other amounts receivable under reinsurance contracts  14. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (S		12.2	Deferred premiums, agents' balances and installments booked but				
unbilled premiums)  12.3 Accrued retrospective premiums  13. Reinsurance:  13.1 Amounts recoverable from reinsurers  21,783  21,783  21,783  247,181  13.2 Funds held by or deposited with reinsured companies  13.3 Other amounts receivable under reinsurance contracts  14. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (S			deferred and not vet due (Including \$ earned but				
12.3 Accrued retrospective premiums 13. Reinsurance: 13.1 Amounts recoverable from reinsurers 13.2 Funds held by or deposited with reinsured companies 13.3 Other amounts receivable under reinsurance contracts 14. Amounts receivable relating to uninsured plans 15.1 Current federal and foreign income tax recoverable and interest thereon 15.2 Net deferred tax asset 16. Guaranty funds receivable or on deposit 17. Electronic data processing equipment and software 18. Furniture and equipment, including health care delivery assets 19. Net adjustment in assets and liabilities due to foreign exchange rates 20. Receivables from parent, subsidiaries and affiliates 21. Health care (S			, ,				
13.1   Amounts recoverable from reinsurers   21,783   21,783   247,181     13.2   Funds held by or deposited with reinsured companies   13.3   Other amounts receivable under reinsurance contracts		100					
13.1 Amounts recoverable from reinsurers							
13.2 Funds held by or deposited with reinsured companies 13.3 Other amounts receivable under reinsurance contracts  4. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (S	13.	Reins	urance:				
13.3 Other amounts receivable under reinsurance contracts  14. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (\$		13.1	Amounts recoverable from reinsurers	21,783		21,783	247,181
13.3 Other amounts receivable under reinsurance contracts  14. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (\$		13.2	Funds held by or deposited with reinsured companies				
14. Amounts receivable relating to uninsured plans  15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (\$,)  19. Net adjustment in assets and liabilities due to foreign exchange rates  20. Receivables from parent, subsidiaries and affiliates  21. Health care (\$,) and other amounts receivable  22. Other assets nonadmitted  23. Aggregate write-ins for other than invested assets  24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23)  25. From Separate Accounts, Cines 10 to 23)  26. Total (Lines 24 and 25)  27. Total (Lines 24 and 25)  28. Total (Lines 24 and 25)  29. State of WRITE-INS  2001  2002  2003  2003  2004  2015 AIP Claims  2016 State of Michigan - Psycotropic drug refund  20202  20303  2030  2030  2030  2030  2030  2030  2040  2051 State of Michigan - Psycotropic drug refund  20303  2030  2030  2030  2040  2051 State of Michigan - Psycotropic drug refund  2052  2052 Summary of remaining write-ins for Line 23 from overflow page  2053  2064 Summary of remaining write-ins for Line 23 from overflow page		13.3					
15.1 Current federal and foreign income tax recoverable and interest thereon  15.2 Net deferred tax asset  16. Guaranty funds receivable or on deposit.  17. Electronic data processing equipment and software  18. Furniture and equipment, including health care delivery assets  (s	14						
15.2 Net deferred tax asset			-				
16. Guaranty funds receivable or on deposit 17. Electronic data processing equipment and software 18. Furniture and equipment, including health care delivery assets (S	15.1	Currer	nt federal and foreign income tax recoverable and interest thereon				
17.       Electronic data processing equipment and software         18.       Furniture and equipment, including health care delivery assets (\$	15.2	Net de	eferred tax asset				
17.       Electronic data processing equipment and software         18.       Furniture and equipment, including health care delivery assets (\$	16.	Guara	inty funds receivable or on deposit				
18. Furniture and equipment, including health care delivery assets (\$	17		•				
(\$			- · · · · · · · · · · · · · · · · · · ·				
19. Net adjustment in assets and liabilities due to foreign exchange rates       30,038       30,038       30,038       926,676         21. Health care (\$	10.						
20.       Receivables from parent, subsidiaries and affiliates       30,038       30,038       30,038       926,676         21.       Health care (\$) and other amounts receivable       1,629,109       1,629,109       1,843,150         22.       Other assets nonadmitted		(\$	)				
21. Health care (\$	19.	Net ac	djustment in assets and liabilities due to foreign exchange rates				
22. Other assets nonadmitted 23. Aggregate write-ins for other than invested assets 24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts 26. Total (Lines 24 and 25)  27. Total (Lines 24 and 25)  28. Total (Lines 24 and 25)  29. Summary of remaining write-ins for Line 9 from overflow page  29. Summary of remaining write-ins for Line 9 above)  2301. State of Michigan - Psycotropic drug refund  2302. A/P Claims  2303. Summary of remaining write-ins for Line 23 from overflow page  2304. Summary of remaining write-ins for Line 23 from overflow page  2308. Summary of remaining write-ins for Line 23 from overflow page	20.	Recei	vables from parent, subsidiaries and affiliates	30,038		30,038	926,676
22. Other assets nonadmitted 23. Aggregate write-ins for other than invested assets 24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts 26. Total (Lines 24 and 25)  27. Total (Lines 24 and 25)  28. Total (Lines 24 and 25)  29. Summary of remaining write-ins for Line 9 from overflow page  29. Summary of remaining write-ins for Line 9 above)  2301. State of Michigan - Psycotropic drug refund  2302. A/P Claims  2303. Summary of remaining write-ins for Line 23 from overflow page  2304. Summary of remaining write-ins for Line 23 from overflow page  2308. Summary of remaining write-ins for Line 23 from overflow page	21		•				
23. Aggregate write-ins for other than invested assets  24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23)  25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts  26. Total (Lines 24 and 25)  27. Total (Lines 24 and 25)  28. Total (Lines 24 and 25)  29. Summary of remaining write-ins for Line 9 from overflow page  29. Summary of remaining write-ins for Line 9 above)  29. Total (Lines 0901 through 0903 plus 0998) (Line 9 above)  29. State of Michigan - Psycotropic drug refund  29. A/P Claims  29. Summary of remaining write-ins for Line 23 from overflow page							
24. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 10 to 23) 57,573,389 55,779,322  25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 24 and 25) 57,573,389 57,573,389 55,779,322  DETAILS OF WRITE-INS  9001 9002 9003 9098. Summary of remaining write-ins for Line 9 from overflow page 9999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above) 2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page 9399. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309. Summary of remaining write-ins for Line 23 from overflow page 9309.							
Protected Cell Accounts (Lines 10 to 23) 57,573,389 55,779,322  25. From Separate Accounts, Segregated Accounts and Protected Cell Accounts  26. Total (Lines 24 and 25) 57,573,389 57,573,	23.						
25. From Separate Accounts, Segregated Accounts and Protected Cell	24.	Total a	assets excluding Separate Accounts, Segregated Accounts and				
Accounts		Protec	cted Cell Accounts (Lines 10 to 23)	57,573,389		57,573,389	55,779,322
Accounts	25.	From	Separate Accounts, Segregated Accounts and Protected Cell				
26. Total (Lines 24 and 25)       57,573,389       57,573,389       55,779,322         DETAILS OF WRITE-INS         0901       0902       0903       0903       0909 <td> </td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
DETAILS OF WRITE-INS         0901       0902         0903       0998. Summary of remaining write-ins for Line 9 from overflow page         0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above)       2301. State of Michigan - Psycotropic drug refund         2302. A/P Claims       2303.         2398. Summary of remaining write-ins for Line 23 from overflow page       0999.							
0901       0902         0903       0998. Summary of remaining write-ins for Line 9 from overflow page         0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above)       2301. State of Michigan - Psycotropic drug refund         2302. A/P Claims       2303         2398. Summary of remaining write-ins for Line 23 from overflow page       0999	_		,	1 57,573,389		J 57,573,389	55,779,322
0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page 0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above) 2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
0993 0998. Summary of remaining write-ins for Line 9 from overflow page 0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above) 2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
0998. Summary of remaining write-ins for Line 9 from overflow page 0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above) 2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9 above) 2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
2301. State of Michigan - Psycotropic drug refund 2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
2302. A/P Claims 2303 2398. Summary of remaining write-ins for Line 23 from overflow page							
2303							
2398. Summary of remaining write-ins for Line 23 from overflow page							
2399. TOTALS (Lines 2301 through 2303 plus 2398) (Line 23 above)							
	2399.	IOTA	LS (Lines 2301 through 2303 plus 2398) (Line 23 above)				

## LIABILITIES, CAPITAL AND SURPLUS

			Current Year		Prior Year
		1 Covered	2 Uncovered	3 Total	4 Total
1.	Claims unpaid (less \$ reinsurance ceded)	24,086,181		24,086,181	28,690,420
2.	Accrued medical incentive pool and bonus amounts	365,593		365,593	102,151
3.	Unpaid claims adjustment expenses	422,741		422,741	566,855
4.	Aggregate health policy reserves				
5.	Aggregate life policy reserves				
6.	Property/casualty unearned premium reserves				
7.	Aggregate health claim reserves				
8.	Premiums received in advance	1,883,897		1,883,897	1,910,752
9.	General expenses due or accrued	401,918		401,918	219,145
10.1	Current federal and foreign income tax payable and interest thereon (including \$				
	on realized capital gains (losses))				
10.2	Net deferred tax liability				
11.	Ceded reinsurance premiums payable				
12.	Amounts withheld or retained for the account of others				
13.	Remittance and items not allocated				
14.	Borrowed money (including \$ current) and interest thereon \$ (including				
	\$ current)				
15.	Amounts due to parent, subsidiaries and affiliates	5,452		5,452	1,084,914
16.	Payable for securities				
17.	Funds held under reinsurance treaties with (\$ authorized reinsurers and				
	\$ unauthorized reinsurers)				
18.	Reinsurance in unauthorized companies				
19.	Net adjustments in assets and liabilities due to foreign exchange rates				
20.	Liability for amounts held under uninsured accident and health plans				
21.	Aggregate write-ins for other liabilities (including \$ current)				
22.	TOTAL Liabilities (Lines 1 to 21)	27,165,782		27,165,782	32,574,237
23.	Common capital stock	X X X	X X X		
24.	Preferred capital stock	X X X	X X X		
25.	Gross paid in and contributed surplus	X X X	X X X	16,500,000	16,500,000
26.	Surplus notes	X X X	X X X		
27.	Aggregate write-ins for other than special surplus funds	X X X	X X X		
28.	Unassigned funds (surplus)	X X X	X X X	13,907,607	6,705,085
29.	Less treasury stock, at cost:	XXX	XXX		
	29.1shares common (value included in Line 23 \$)	X X X	X X X		
	29.2 shares preferred (value included in Line 24 \$)				
30.	TOTAL capital and surplus (Lines 23 to 28 minus Line 29)				
31.	TOTAL Liabilities, capital and surplus (Lines 22 and 30)		X X X	57,573,389	55,779,322
2101.					
2102. 2103					
2198.	Summary of remaining write-ins for Line 21 from overflow page				
2199. 2701	TOTALS (Lines 2101 through 2103 plus 2198) (Line 21 above)	X X X	X X X		
2702 2703					
2798.	Summary of remaining write-ins for Line 27 from overflow page	X X X	X X X		
2799.	TOTALS (Lines 2701 through 2703 plus 2798) (Line 27 above)	X X X	X X X		

## **STATEMENT OF REVENUE AND EXPENSES**

		Currer	it Year	Prior Year
		1	2	3
		Uncovered	Total	Total
	ember Months			
	et premium income (including \$ non-health premium income)			
	nange in unearned premium reserves and reserve for rate credits			
4. Fe	ee-for-service (net of \$ medical expenses)	X X X		
5. Ris	sk revenue	X X X		
6. Ag	ggregate write-ins for other health care related revenues	X X X		
7. Ag	ggregate write-ins for other non-health revenues	X X X		
8. TC	OTAL revenues (Lines 2 to 7)	X X X	255,520,538	286,442,742
Hospital a	and Medical:			
9. Ho	ospital/medical benefits		164,853,402	184,676,892
10. Ot	ther professional services			
11. Ou	utside referrals			
12. En	mergency room and out-of-area		8.642.999	9.453.624
	rescription drugs			
	ggregate write-ins for other hospital and medical			
_	centive pool, withhold adjustments and bonus amounts			
	ubtotal (Lines 9 to 15)			
	ublotal (Lines 9 to 15)		219,607,756	247,049,900
Less:			(00,000)	(454 770)
	et reinsurance recoveries			
	OTAL hospital and medical (Lines 16 minus 17)			
	on-health claims			
	aims adjustment expenses			
21. Ge	eneral administrative expenses		29,751,064	34,242,767
22. Inc	crease in reserves for life and accident and health contracts (including \$ increase in			
res	serves for life only)			
23. TC	OTAL underwriting deductions (Lines 18 through 22)		251,349,039	285,447,827
24. Ne	et underwriting gain or (loss) (Lines 8 minus 23)	X X X	4,171,499	994,915
25. Ne	et investment income earned		343,394	845,354
26. Ne	et realized capital gains or (losses)		72,743	(38,749)
27. Ne	et investment gains or (losses) (Lines 25 plus 26)		416,137	806,605
28. Ne	et gain or (loss) from agents' or premium balances charged off [(amount recovered \$			
	mount charged off \$)]			
•	ggregate write-ins for other income or expenses			1.371.761
-	et income or (loss) before federal income taxes (Lines 24 plus 27 plus 28 plus 29)			
	ederal and foreign income taxes incurred			
	et income (loss) (Lines 30 minus 31)			
	OF WRITE-INS		7,190,001	3,173,201
	ummary of remaining write-ins for Line 6 from overflow page			
0699. TC	OTALS (Lines 0601 through 0603 plus 0698) (Line 6 above)	X X X		
0798. Su	ummary of remaining write-ins for Line 7 from overflow page	X X X		
	OTALS (Line 0701 through 0703 plus 0798) (Line 7 above)			
1403				
	ummary of remaining write-ins for Line 14 from overflow page			
	OTALS (Lines 1401 through 1403 plus 1498) (Line 14 above)			
2902. Co	ontribution- Molina Healthcare			240,000
	ummany of ramaining write ine for Line 20 from everflow page			
	ummary of remaining write-ins for Line 29 from overflow page			

## **STATEMENT OF REVENUE AND EXPENSES (Continued)**

		4	2
		Current Year	Prior Year
	CAPITAL & SURPLUS ACCOUNT		
33.	Capital and surplus prior reporting year	23,205,085	20,036,343
GAINS	AND LOSSES TO CAPITAL & SURPLUS		
34.	Net income or (loss) from Line 32	7,196,001	3,173,281
35.	Change in valuation basis of aggregate policy and claim reserves		
36.	Net unrealized capital gains and losses	(15,496)	(167,438)
37.	Change in net unrealized foreign exchange capital gain or (loss)		
38.	Change in net deferred income tax		
39.	Change in nonadmitted assets	22,017	162,898
40.	Change in unauthorized reinsurance		
41.	Change in treasury stock		
42.	Change in surplus notes		(5,000,000)
43.	Cumulative effect of changes in accounting principles		
44.	Capital Changes:		
	44.1 Paid in		
	44.2 Transferred from surplus (Stock Dividend)		
	44.3 Transferred to surplus		
45.	Surplus adjustments:		
	45.1 Paid in		5,000,000
	45.2 Transferred to capital (Stock Dividend)		
	45.3 Transferred from capital		
46.	Dividends to stockholders		
47.	Aggregate write-ins for gains or (losses) in surplus		
48.	Net change in capital and surplus (Lines 34 to 47)	7,202,522	3,168,741
49.	Capital and surplus end of reporting year (Line 33 plus 48)	30,407,607	23,205,084
4701			
4702			
4703 4798.	Summary of remaining write-ins for Line 47 from overflow page		
4799.	TOTALS (Lines 4701 through 4703 plus 4798) (Line 47 above)		

## **CASH FLOW**

	CA3H FLOW		
		1 Current Year	2 Prior Year
	Cash from Operations		
1.	Premiums collected net of reinsurance	255,099,041	284,967,645
2.	Net investment income	416,137	794,505
3.	Miscellaneous income		
4.	Total (Lines 1 through 3)		
5.	Benefit and loss related payments		
6.	Net transfers to Separate, Segregated and Protected Cell Accounts		
7.	Commissions, expenses paid and aggregate write-ins for deductions	31,622,356	36,860,072
8.	Dividends paid to policyholders		
9.	Federal and foreign income taxes paid (recovered) \$ net tax on capital gains (losses)		
10.	Total (Lines 5 through 9)	254,584,507	282,578,870
11.	Net cash from operations (Lines 4 minus 10)	2,693,374	3,529,500
	Cash from Investments		
12.	Proceeds from investments sold, matured or repaid:		
	12.1 Bonds		6,843,710
	12.2 Stocks		
	12.3 Mortgage loans		
	12.4 Real estate		
	12.5 Other invested assets		
	12.6 Net gains or (losses) on cash and short-term investments		
	12.7 Miscellaneous proceeds		
	12.8 Total investment proceeds (Lines 12.1 to 12.7)	38,390,484	6,843,710
13.	Cost of investments acquired (long-term only):		
	13.1 Bonds	40,789,790	9,492,356
	13.2 Stocks		
	13.3 Mortgage loans		
	13.4 Real estate		
	13.5 Other invested assets		
	13.6 Miscellaneous applications		
	13.7 Total investments acquired (Lines 13.1 to 13.6)		
14.	Net increase (or decrease) in policy loans and premium notes		
15.	Net cash from investments (Line 12.8 minus Line 13.7 minus Line 14)		
	Cash from Financing and Miscellaneous Sources		
16.	Cash provided (applied):		
	16.1 Surplus notes, capital notes		
	16.2 Capital and paid in surplus, less treasury stock		
	16.3 Borrowed funds received		
	16.4 Net deposits on deposit-type contracts and other insurance liabilities		
	16.5 Dividends to stockholders		
	16.6 Other cash provided (applied)	(148,401)	(4,505,319)
17.	Net cash from financing and miscellaneous sources (Lines 16.1 to 16.4 minus Line 16.5 plus Line 10.5 plus Line	6.6) (148,401)	(4,505,319)
	RECONCILIATION OF CASH AND SHORT-TERM INVESTMENTS		
18.	Net change in cash and short-term investments (Line 11, plus Line 15, plus Line 17)	145,667	(3,624,465)
19.	Cash and short-term investments:		
	19.1 Beginning of year	48,589,270	52,213,735
	19.2 End of year (Line 18 plus Line 19.1)	48,734,937	48,589,270

## **ANALYSIS OF OPERATIONS BY LINES OF BUSINESS**

(Gain and Loss Exhibit)

		1	2	3	4	5	6	7	8	9	10	11	12	13
			Comprehensive (Hospital				Federal Employee	Title	Title			Long-		
			(Hospital	Medicare	Dental	Vision	Health	XVIII-	XIX-	Stop	Disability	term	Other	Other
		Total	Medical)	Supplement	Only	Only	Benefit Plan	Medicare	Medicaid	Loss	Income	Care	Health	Non-Health
1	Net premium income	255,520,538				Offiny	Dellelit Flair	wedicare	3.637	LU55	income	Cale	Healui	Non-nealth
2.	Change in unearned premium reserves and reserve for rate credit													
3.	Fee-for-service (net of \$ medical expenses)													x x x
4.	Risk revenue													x x x
5.	Aggregate write-ins for other health care related revenues													x x x
6.	Aggregate write-ins for other non-health care related revenues		x x x	X X X	X X X	x x x	X X X	x x x	x x x	X X X	X X X	X X X	X X X	
7.	TOTAL revenues (Lines 1 to 6)	255,520,538							3,637					
8.	Hospital/medical benefits	164,853,402							(90.598)					x x x
9.									(**,***,			l		.   x x x
10.														X X X
11.		8,642,999												x x x
12.	Prescription drugs	43,991,216	44,054,139						(62,923)					.   x x x
13.	Aggregate write-ins for other hospital and medical													.   x x x
14.	Incentive pool, withhold adjustments and bonus amounts	2,120,139	2,049,327						70,812					.   x x x
15.	Subtotal (Lines 8 to 14)	219,607,756	219,690,465						(82,709)					X X X
16.	Net reinsurance recoveries	(80,268)	(65,268)						(15,000)					x x x
17.	TOTAL hospital and medical (Lines 15 minus 16)	219,688,024	219,755,733						(67,709)					X X X
18.	Non-health claims (net)		x x x	X X X	X X X	X X X	X X X	x x x	X X X	X X X	X X X	X X X	X X X	.
19.	Claims adjustment expenses	1,909,950	1,909,950											.
20.	General administrative expenses	29,751,064	29,750,527						537					!
21.	Increase in reserves for accident and health contracts													.   X X X
22.	Increase in reserves for life contracts		X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	
23.	TOTAL underwriting deductions (Lines 17 to 22)	251,349,039							(67,172)					
24.	Net underwriting gain or (loss) (Line 7 minus Line 23)	4,171,499	4,100,690						70,809					
DETA	LS OF WRITE-INS													
0501														X X X
0502														X X X
0503														X X X
0598.	Summary of remaining write-ins for Line 5 from overflow page													X X X
0599.	TOTALS (Lines 0501 through 0503 plus 0598) (Line 5 above)													X X X
0601			X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	.
0602			X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	.
0603			X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	.
0698.	, , ,		X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	
0699.	TOTALS (Lines 0601 through 0603 plus 0698) (Line 6 above)		XXX	X X X	X X X	X X X	X X X	X X X	X X X	X X X	XXX	X X X	X X X	
1301														X X X
1302														X X X
1303														X X X
1398.	Summary of remaining write-ins for Line 13 from overflow page													X X X
1399.	TOTALS (Lines 1301 through 1303 plus 1398) (Line 13 above)													.   X X X

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# UNDERWRITING AND INVESTMENT EXHIBIT PART 1 - PREMIUMS

		1	2	3	4
					Net Premium
					Income
		Direct	Reinsurance	Reinsurance	(Columns
	Line of Business	Business	Assumed	Ceded	1 + 2 - 3)
1.	Comprehensive (hospital and medical)	256,358,174		841,273	255,516,901
2.	Medicare Supplement				
3.	Dental only				
4.	Vision only				
5.	Federal Employee Health Benefits Plan				
6.	Title XVIII - Medicare				
7.	Title XIX - Medicaid	3,637			3,637
8.	Stop loss				
9.	Disability income				
10.	Long-term care				
11.	Other health				
12.	Health subtotal (Lines 1 through 11)				
13.	Life				
14.	Property/casualty				
15.	TOTALS (Lines 12 to 14)	256,361,811		841,273	255,520,538

PART 2 - Claims Incurred During the Year

				PART 2	: - Claims II	าcurred Dเ	ıring the Ye	ar						
		1	2	3	4	5	6	7	8	9	10	11	12	13
							Federal							
			Comprehensive				Employees	Title	Title					
			(Hospital	Medicare	Dental	Vision	Health	XVIII	XIX	Stop	Disability	Long-Term	Other	Other
		Total	& Medical)	Supplement	Only	Only	Benefits Plan	Medicare	Medicaid	Loss	Income	Care	Health	Non-Health
1.	Payments during the year:													
	1.1 Direct	222,091,857	221,552,965					341	1 '					
	1.2 Reinsurance assumed													
	1.4 Net  Paid medical incentive pools and bonuses	222,091,857						341	1					
2. 3.		1,856,697	1,856,697											
٥.	Claim liability December 31, current year from Part 2A:	24,086,180	24.013.561					1,794	70,826					
	3.1 Direct	24,000,100						1,794	70,820					
	3.3 Reinsurance ceded													
	3.4 Net	24,086,180	24,013,561					1,794	70,826					
4.	Claim reserve December 31, current year from Part 2D:	24,000,100	24,013,301					1,794						
٦.	4.1 Direct													
	4.2 Reinsurance assumed						1							
	4.3 Reinsurance ceded						1							
	4.4 Net													
5.	Accrued medical incentive pools and bonuses, current year													
6.	Amounts recoverable from reinsurers December 31, current year .													
7.	Claim liability December 31, prior year from Part 2A:	, -	, -											
	7.1 Direct	28,690,420	27,883,604					21,614	785,202					
	7.2 Reinsurance assumed													
	7.3 Reinsurance ceded													
	7.4 Net	28,690,420	27,883,604					21,614	785,202					
8.	Claim reserve December 31, prior year from Part 2D:													
	8.1 Direct													
	8.2 Reinsurance assumed													
	8.4 Net													
9.	Accrued medical incentive pools and bonuses, prior year													
10.		247,182	226,181						21,000					
11.	Incurred benefits:													
	11.1 Direct	217,487,617	217,682,922					(19,480)	(175,825)					
	11.2 Reinsurance assumed													
	11.3 Reinsurance ceded	(225,398)					-		(21,000)					<u> </u>
, ,	11.4 Net	217,713,015					+	(19,480)	· · · · ·					<u> </u>
12.	Incurred medical incentive pools and bonuses	. 2,120,139	2,120,139											

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PART 2A - Claims Liability End of Current Year

		1	2	3	4	5	6	7	8	9	10	11	12	13
		Total	Compre- hensive (Hospital & Medical)	Medicare Supplement	Dental Only	Vision Only	Federal Employees Health Benefits Plan	Title XVIII Medicare	Title XIX Medicaid	Stop Loss	Disability Income	Long-Term Care	Other Health	Other Non-Health
1.	Reported in Process of Adjustment:		,		,									
	1.1 Direct	7,491,224	7,491,224											
	1.3 Reinsurance ceded													
	1.4 Net	7,491,224	7,491,224											
2.	Incurred but Unreported: 2.1 Direct 2.2 Reinsurance assumed							1,794						
	2.3 Reinsurance ceded													
	2.4 Net							1,794	70,826					
3.	Amounts Withheld from Paid Claims and Capitation 3.1 Direct	ns: 1,322,076												
5	3.2 Reinsurance assumed													
	3.3 Reinsurance ceded													
	3.4 Net	1,322,076	1,322,076											
4.	TOTALS 4.1 Direct 4.2 Reinsurance assumed							1,794	70,826					
	4.3 Reinsurance ceded													
	4.4 Net	24,086,181	24,013,561					1,794	70,826					

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# UNDERWRITING AND INVESTMENT EXHIBIT PART 2B - ANALYSIS OF CLAIMS UNPAID-PRIOR YEAR-NET OF REINSURANCE

				Claim Resen	e and Claim	5	6
		Cla	ims	Liability De	cember 31		
		Paid During the Year		of Curre	ent Year		
		1	2	3	4		Estimated Claim
		On	On		On		Reserve and
	Line	Claims Incurred	Claims Incurred	On Claims Unpaid	Claims Incurred	Claims Incurred	Claim Liability
	of	Prior to January 1	During the	December 31 of	During the	in Prior Years	December 31 of
	Business	of Current Year	Year	Prior Year	Year	(Columns 1 + 3)	Prior Year
1.	Comprehensive (hospital and medical)	26,097,540	195,520,694	1,849,756	22,163,805	27,947,296	27,883,604
2.	Medicare Supplement						
3.	Dental only						
4.	Dental only Vision only Federal Employees Health Benefits Plan Title XVIII - Medicare						
5.	Federal Employees Health Benefits Plan						
6.	Title XVIII - Medicare	341		1,794		2,135	21,614
7.	Title XIX - Medicaid	498,301	55,250	70,826		569,127	785,202
8.	Other health						
9.	Health subtotal (Lines 1 to 8)	26,596,182	195,575,944	1,922,376	22,163,805	28,518,558	28,690,420
10.	Other non-health						
11.	Medical incentive pool and bonus amounts TOTALS (Lines 9 to 11)		1,856,697		365,593		102,151
12.	TOTALS (Lines 9 to 11)	26,596,182	197,432,641	1,922,376	22,529,398	28,518,558	28,792,571

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

#### **Grand Total**

#### **Section A - Paid Health Claims**

	0001101	i / L. i ala i loai	iii Olaliiio							
		Cumulative Net Amounts Paid								
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1999	2000	2001	2002	2003				
1.	Prior	34,953	1,900	145	(6)	(6)				
2.	1999	220,146	35,145	1,254	(28)	(11)				
3.	2000	X X X	221,423	22,942	494	(4)				
4.	2001	X X X	X X X	210,014	23,039	621				
5.	2002	X X X	X X X	X X X	226,972	25,996				
6.	2003	X X X	X X X	X X X	X X X	195,576				

#### **Section B - Incurred Health Claims**

		Sum of Cumulative Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year						
	Year in Which Losses	1	2	3	4	5		
	Were Incurred	1999	2000	2001	2002	2003		
1.	Prior	30,157	1,900	145	(8)	(6)		
2.	1999	248,485	35,145	1,254	(28)	(11)		
3.	2000	X X X	248,517	25,314	516	(2)		
4.	2001	X X X	X X X	231,380	25,401	621		
5.	2002	X X X	X X X	X X X	250,073	27,916		
6.	2003	X X X	X X X	X X X	X X X	217,739		

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X	36,986		X X X	36,986	X X X			36,986	X X X
2.	1999	267,558	256,506			256,506	95.869			256,506	95.869
3.	2000	273,100	244,855			244,855	89.658	2		244,857	89.658
4.	2001	258,628	233,404			233,404	90.247			233,404	90.247
5.	2002	286,442	252,968	3,403	1.345	256,371	89.502	1,921		258,292	90.173
6.	2003	256,362	195,576	1,910	0.977	197,486	77.034	22,164	423	220,073	85.845
7.	TOTAL (Lines 1 through 6)	X X X	1,220,295	5,313	X X X	1,225,608	X X X	24,087	423	1,250,118	X X X
8.	TOTAL (Lines 2 through 6)	1,342,090	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

#### **Hospital and Medical**

#### Section A - Paid Health Claims

	COMOTIA T did Hould Cidillo										
		Cumulative Net Amounts Paid									
	Year in Which Losses	1	2	3	4	5					
	Were Incurred	1999	2000	2001	2002	2003					
1.	Prior	27,875	1,290		(5)	(6)					
2.	1999	178,251	26,728	829	(21)	(7)					
3.	2000	X X X	180,912	17,593	271	(5)					
4.	2001	X X X	X X X	200,254	21,528	488					
5.	2002	X X X	X X X	X X X	218,402	25,628					
6.	2003	X X X	X X X	X X X	X X X	195,521					

#### **Section B - Incurred Health Claims**

		Sum of Cumulative Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year					
	Year in Which Losses	1	2	3	4	5	
	Were Incurred	1999	2000	2001	2002	2003	
1.	Prior	27,875	1,290		(7)	(6)	
2.	1999	195,188	26,728	829	(21)	(7)	
3.	2000			19,374	271	(5)	
4.	2001	X X X	X X X	219,926	23,347	488	
5.	2002	X X X	X X X	X X X	241,261	27,477	
6.	2003	X X X	X X X	X X X	X X X	217,684	

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X	29,154		X X X	29,154	X X X			29,154	X X X
2.	1999	217,430	205,780			205,780	94.642			205,780	94.642
3.	2000	226,930	198,771			198,771	87.591			198,771	87.591
4.	2001	245,497	222,000			222,000	90.429			222,000	90.429
5.	2002	277,079	244,030	3,403	1.395	247,433	89.301	1,850		249,283	89.968
6.	2003	256,358	195,521	1,910	0.977	197,431	77.014	22,164	423	220,018	85.825
7.	TOTAL (Lines 1 through 6)	X X X	1,095,256	5,313	X X X	1,100,569	X X X	24,014	423	1,125,006	X X X
8.	TOTAL (Lines 2 through 6)	1,223,294	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Medicare Supplement NONE
12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Dental OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Dental OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Dental Only NONE
12	Underwriting Invest Exh Pt 2C Sn A - Paid Claims - Vision OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn B - Incur. Claims - Vision OnlyNONE
12	Underwriting Invest Exh Pt 2C Sn C - Expns Ratios - Vision OnlyNONE

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

## Federal Employees Health Benefits Plan Premiums

			Cun	nulative Net Amounts	Paid	
	Year in Which Losses	1	2	3	4	5
	Were Incurred	1999	2000	2001	2002	2003
1.	Prior	309				
2.	1999	697				
3.	2000	X X X				
4.	2001	X X X	X X X			
5.	2002	X X X	X X X	X X X		
6.	2003	X X X	X X X	X X X	x x x	

#### **Section B - Incurred Health Claims**

		Sum of Cumulative Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year						
	Year in Which Losses	1	2	3	4	5		
	Were Incurred	1999	2000	2001	2002	2003		
1.	Prior	309						
2.	1999	708						
3.	2000	X X X						
4.	2001	X X X	X X X					
5.	2002	X X X	X X X	X X X				
6.	2003	X X X	X X X	X X X	X X X			

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X	309		X X X	309	X X X			309	X X X
2.	1999	587	697			697	118.739			697	118.739
3.	2000										
4.	2001										
5.	2002										
6.	2003										
7.	TOTAL (Lines 1 through 6)	X X X	1,006		X X X	1,006	X X X			1,006	X X X
8.	TOTAL (Lines 2 through 6)	587	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

#### Title XVIII - Medicare

#### **Section A - Paid Health Claims**

			Cun	nulative Net Amounts I	Paid	
	Year in Which Losses	1	2	3	4	5
	Were Incurred	1999	2000	2001	2002	2003
1.	Prior	1,821	39	3		
2.	1999	16,848	2,470	106		
3.	2000	X X X	20,018	3,311	198	
4.	2001	X X X	X X X			
5.	2002	X X X	X X X	X X X		
6.	2003	X X X	X X X	X X X	X X X	

#### **Section B - Incurred Health Claims**

		Sum of Cumulative Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year					
	Year in Which Losses	1	2	3	4	5	
	Were Incurred	1999	2000	2001	2002	2003	
1.	Prior	1,973	39	3			
2.	1999	19,580	2,470	106			
3.	2000	X X X	22,828	3,581	220	2	
4.	2001	X X X	X X X				
5.	2002	X X X	X X X	X X X			
6.	2003	X X X	X X X	X X X	X X X		

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X	1,863		X X X	1,863	X X X			1,863	X X X
2.	1999	20,763	19,424			19,424	93.551			19,424	93.551
3.	2000	25,307	23,527			23,527	92.966	2		23,529	92.974
4.	2001	106									
5.	2002										
6.	2003										
7.	TOTAL (Lines 1 through 6)	X X X	44,814		X X X	44,814	X X X	2		44,816	X X X
8.	TOTAL (Lines 2 through 6)			X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

#### Title XIX - Medicaid

#### **Section A - Paid Health Claims**

	0001101	i A i ala ilcai	iii Giaiiiio								
		Cumulative Net Amounts Paid									
	Year in Which Losses	1	2	3	4	5					
	Were Incurred	1999	2000	2001	2002	2003					
1.	Prior	4,948	571	142	(1)						
2.	1999	24,350	5,947	319	(7)	(4)					
3.	2000	X X X	20,493	2,038	25						
4.	2001	X X X	X X X	9,760	1,511	133					
5.	2002	X X X	X X X	X X X	8,570	368					
6.	2003	X X X	X X X	X X X	X X X	55					

#### **Section B - Incurred Health Claims**

		Sum of Cumula	tive Net Amount Paid	and Claim Liability and	d Reserve Outstanding	at End of Year
	Year in Which Losses	1	2	3	4	5
	Were Incurred	1999	2000	2001	2002	2003
1.	Prior		571	142	(1)	
2.	1999	33,009	5,947	319	(7)	(4)
3.	2000	X X X	24,250	2,359	25	1
4.	2001	X X X	X X X	11,454	2,054	133
5.	2002	X X X	X X X	X X X	8,812	439
6.	2003	X X X	X X X	X X X	X X X	55

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X	5,660		X X X	5,660	X X X			5,660	X X X
2.	1999	28,778	30,605			30,605	106.349			30,605	106.349
3.	2000	20,863	22,557			22,557	108.120			22,557	108.120
4.	2001	13,025	11,404			11,404	87.555			11,404	87.555
5.	2002	9,363	8,938			8,938	95.461	71		9,009	96.219
6.	2003	4	55			55	1,387.250			55	1,387.250
7.	TOTAL (Lines 1 through 6)	X X X	79,219		X X X	79,219	X X X	71		79,290	X X X
8.	TOTAL (Lines 2 through 6)	72,033	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X	X X X

## PART 2C - DEVELOPMENT OF PAID AND INCURRED HEALTH CLAIMS (000 Omitted)

#### Other

#### **Section A - Paid Health Claims**

			Cun	nulative Net Amounts	Paid	
	Year in Which Losses	1	2	3	4	5
	Were Incurred	1999	2000	2001	2002	2003
1.	Prior					
2.	1999					
3.	2000	X X X				
4.	2001	X X X	X X X			
5.	2002	X X X	X X X	x x x		
6.	2003	x x x	X X X	X X X	x x x	

#### **Section B - Incurred Health Claims**

	Sum of Cumulative Net Amount Paid and Claim Liability and Reserve Outstanding at End of Yea									
	Year in Which Losses	1	2	3	4	5				
	Were Incurred	1999	2000	2001	2002	2003				
1.	Prior									
2.	1999									
3.	2000	X X X								
4.	2001	X X X	X X X							
5.	2002	X X X	X X X	X X X						
6.	2003	X X X	X X X	X X X	X X X					

		1	2	3	4	5	6	7	8	9	10
						Claim and				Total Claims	
	Years in Which			Claim		Claim Adjustment				and Claims	
	Premiums were			Adjustment		Expense			Unpaid Claims	Adjustment	
	Earned and Claims	Premiums	Claims	Expense	(Col. 3/2)	Payments	(Col. 5/1)	Claims	Adjustment	Expense Incurred	(Col. 9/1)
	were Incurred	Earned	Payments	Payments	Percent	(Col. 2 + 3)	Percent	Unpaid	Expenses	(Col. 5 + 7 + 8)	Percent
1.	Prior to 1999	X X X			X X X		X X X				X X X
2.	1999										
3.	2000										
4.	2001										
5.	2002										
6.	2003										
7.	TOTAL (Lines 1 through 6)	X X X			X X X		X X X				X X X
8.	TOTAL (Lines 2 through 6)		X X X		X X X	X X X	X X X	X X X	X X X	X X X	X X X

# UNDERWRITING AND INVESTMENT EXHIBIT PART 2D - AGGREGATE RESERVE FOR ACCIDENT AND HEALTH CONTRACTS ONLY

		1	2	3	4	5	6	7	8	9	10	11	12
			_		·								
			Compre-				Federal						
			hensive				Employees	Title	Title				
			(Hospital &	Medicare	Dental	Vision	Health	XVIII	XIX	Stop	Disability	Long-Term	
		Total	Medical)	Supplement	Only	Only	Benefits Plan	Medicare	Medicaid	Loss	Income	Care	Other
			,		POLICY	RESERVE	1		•				•
1.	Unearned premium reserves												
2.	Additional policy reserves (a)												
3.	Reserve for future contingent benefits												
4.	Reserve for rate credits or experience rating refunds (including												
	\$############) for investment income												
5.	Aggregate write-ins for other policy reserves												
6.	Totals (gross)												
7.	Reinsurance ceded												
8.	Totals (Net) (Page 3, Line 4)												
	· · · · · · · · · · · · · · · · · · ·					RESERVE							
9.	Present value of amounts not yet due on claims												
10.	Reserve for future contingent benefits												
11.	Aggregate write-ins for other claim reserves  Totals (gross)  Reinsurance ceded												
12.	Totals (gross)				M ( )	NH							
13.	Tellisulative ceded				1 0								
14.	Totals (Net) (Page 3, Line 7)												
DETA	LS OF WRITE-INS		_										
0501													
0502													
0503													
0598.	Summary of remaining write-ins for Line 5 from overflow page												
0599.	Totals (Lines 0501 through 0503 plus 0598) (Line 5 above)												
1101													
1102													[
1103													
1198.	Summary of remaining write-ins for Line 11 from overflow page												
1199.	Totals (Lines 1101 through 1103 plus 1198) (Line 11 above)												

<sup>(</sup>a) Includes \$..... premium deficiency reserve.

# UNDERWRITING AND INVESTMENT EXHIBIT PART 3 - ANALYSIS OF EXPENSES

		1	2	3	4
		Claim	General		
		Adjustment	Administrative	Investment	
		Expenses	Expenses	Expenses	Total
1.	Rent (\$ for occupancy of own building)				
2.	Salaries, wages and other benefits	1,158,580	13,909,063		15,067,643
3.	Commissions (less \$ ceded plus \$ assumed)				
4.	Legal fees and expenses	154,903	175,426		
5.	Certifications and accreditation fees				
6.	Auditing, actuarial and other consulting services	16,070	507,499		523,569
7.	Traveling expenses		217,480		217,480
8.	Marketing and advertising				
9.	Postage, express and telephone				
10.	Printing and office supplies				
11.	Occupancy, depreciation and amortization				
12.	Equipment				
13.	Cost or depreciation of EDP equipment and software				
14.	Outsourced services including EDP, claims, and other services				
15.	Boards, bureaus and association fees				
16.	Insurance, except on real estate		·		
17.	Collection and bank service charges				
18.	Group service and administration fees				
19.	Reimbursements by uninsured accident and health plans				
20.	Reimbursements from fiscal intermediaries				
21.	Real estate expenses				
22.	Real estate taxes				
23.	Taxes, licenses and fees:				
20.	23.1 State and local insurance taxes				
	23.2 State premium taxes				
	23.3 Regulator authority licenses and fees				
	23.4 Payroll taxes				
	23.5 Other (excluding federal income and real estate taxes)				
24.	Investment expenses not included elsewhere				
2 <del>4</del> . 25.	•				
	Aggregate write-ins for expenses				
26. 27.	Total expenses incurred (Lines 1 to 25)				
	Less expenses unpaid December 31, current year				
28.	Add expenses unpaid December 31, prior year	500,855	219,145		.
29.	Amounts receivable relating to uninsured accident and health				
00	plans, prior year				
30.	Amounts receivable relating to uninsured accident and health				
	plans, current year				
31.	Total expenses paid (Lines 26 minus 27 plus 28 minus 29 plus 30) .	2,054,064	29,568,291		31,622,355
	LS OF WRITE-INS	Т	Г		
2501					.
2502					
2503					
2598.	Summary of remaining write-ins for Line 25 from overflow page				
2599.	Totals (Lines 2501 through 2503 + 2598)(Line 25 above)				

<sup>(</sup>a) Includes management fees of \$..... to affiliates and \$..... to non-affiliates.

## **EXHIBIT OF NET INVESTMENT INCOME**

		1	٦	2
		Collec	ted	Earned
		During	Year	During Year
1.	U.S. Government bonds	(a)	139,566	176,62
1.1	Bonds exempt from U.S. tax	(a)		
1.2	Other bonds (unaffiliated)	(a)		
1.3	Bonds of affiliates	(a)		
2.1	Preferred stocks (unaffiliated)	(b)		
2.11	Preferred stocks of affiliates	(b)		
2.2	Common stocks (unaffiliated)			
2.21	Common stocks of affiliates			
3.	Mortgage loans	(c)		
4.	Real estate	(d)		
5.	Contract loans			
6.	Cash/short-term investments	(e)	134,167	166,77
7.	Derivative instruments	(f)		
8.	Other invested assets			
9.	Aggregate write-ins for investment income			
10.	Total gross investment income		273,733	343,39
11.	Investment expenses			
12.	Investment taxes, licenses and fees, excluding federal income taxes			(g)
13.	Interest expense			(h)
14.	Depreciation on real estate and other invested assets			(i)
15.	Aggregate write-ins for deductions from investment income			
16.	Total deductions (Lines 11 through 15)			
17.	Net Investment income (Line 10 minus Line 16)			343,39
DETAI	LS OF WRITE-INS			
0901				
0902				
0903				
0998.	Summary of remaining write-ins for Line 9 from overflow page			
0999.	TOTALS (Lines 0901 through 0903 plus 0998) (Line 9, above)			
1501				
1502				
1503				
1598.	Summary of remaining write-ins for Line 15 from overflow page			
1599.	TOTALS (Lines 1501 through 1503 plus 1598) (Line 15, above)			
b) Inclu c) Inclu d) Inclu e) Inclu f) Inclu g) Inclu segr h) Inclu	des \$	ccrued divided ccrued inter brances. ccrued inter	lends on lest on pu	purchases. rchases. rchases.

**EXHIBIT OF CAPITAL GAINS (LOSSES)** 

1.1   Bonds exempt from U.S. tax   1.2   Other bonds (unaffiliated)   13,481   13,441   1.3   Bonds of affiliates   2.1   Preferred stocks (unaffiliated)   2.11   Preferred stocks of affiliates   2.2   Common stocks of affiliates   2.3   Mortgage loans   3.   Mortgage loans   4.   Real estate   5.   Contract loans   6.   Cash/short-term investments   7.   Derivative instruments   8.   Other invested assets   9.   Aggregate write-ins for capital gains (losses)   72,743   72,745   72,		LAHIDH OF CAL	IIAL GAII	0 (2002)	9,		
Realized Gain (Loss) on Sales or Maturity  1. U.S. Government bonds 1. Increases 1. Government bonds 1. Government bonds 1. Increases 1. Government bonds 1. Government bonds 1. Increases 1. Government bonds 1. Adjustments 1. Government bonds 1. Increases 1. Government bonds 1. Increases 1. Government bonds 1. Adjustments 1. Increases 1. Increases 1. Book/Adjustment 1. Admitted Values 1. Admitted Values 1. Total 1. Total 1. Total 1. Tereferred stocks (unaffiliated) 1. Tereferred stocks (unaffiliated) 1. Total capital gains (losses) 1. Total capital			1	2	3	4	5
Realized Gain (Loss) on Sales or Maturity						Net Gain (Loss)	
Realized Gain (Loss) on Sales or Maturity Adjustments Other Realized (Decreases) by Adjustment Admitted Values Total  1. U.S. Government bonds						from Change	
Realized Gain (Loss) on Sales of Maturity						in Difference	
Closs) on Sales or Maturity						Between Basis	
Nation			Realized Gain		Increases	Book/Adjusted	
1.       U.S. Government bonds       59,263       59,263         1.1       Bonds exempt from U.S. tax       13,481       13,481         1.3       Bonds of affiliates       2.1       Preferred stocks (unaffiliated)         2.11       Preferred stocks of affiliates       2.2       Common stocks (unaffiliated)         2.2.1       Common stocks of affiliates       2.2       Common stocks of affiliates         3.       Mortgage loans       4       Real estate       5.       Contract loans       6.       Cash/short-term investments       7.       Derivative instruments       8.       Other invested assets       9.       Aggregate write-ins for capital gains (losses)       72,743       72,743       72,745         DETAILS OF WRITE-INS       0901       0902       0903       0908       Summary of remaining write-ins for Line 9 from overflow page       0998       Summary of remaining write-ins for capital write-ins for capital write-ins for Line 9 from overflow page       0998       0998       Summary of remaining write-ins for capital write-ins			(Loss) on Sales	Other Realized	(Decreases) by	Carrying and	
1.1       Bonds exempt from U.S. tax         1.2       Other bonds (unaffiliated)       13,481         1.3       Bonds of affiliates       2.1         2.1       Preferred stocks (unaffiliated)       2.11         2.1       Preferred stocks of affiliates       2.2         2.2       Common stocks of affiliates       2.2         3.       Mortgage loans       3.         4.       Real estate       5.         5.       Contract loans       6.         6.       Cash/short-term investments       7.         7.       Derivative instruments       8.         8.       Other invested assets       9.         9.       Aggregate write-ins for capital gains (losses)       72,743         DETAILS OF WRITE-INS       70901         0902       0903         0998.       Summary of remaining write-ins for Line 9 from overflow page       9.			or Maturity	Adjustments	Adjustment	Admitted Values	Total
1.2       Other bonds (unaffiliated)       13,481       13,481         1.3       Bonds of affiliates       2.1       Preferred stocks (unaffiliated)       2.11       Preferred stocks of affiliates       2.2       Common stocks (unaffiliated)       2.2       Common stocks of affiliates       3.       Mortgage loans       4.       Real estate       5.       Contract loans       6.       Cash/short-term investments       7.       Derivative instruments       8.       Other invested assets       9.       Aggregate write-ins for capital gains (losses)       72,74       72,74       72,74         DETAILS OF WRITE-INS       0901       0902       0903       0998.       Summary of remaining write-ins for Line 9 from overflow page	1.	U.S. Government bonds	59,263				59,263
1.2       Other bonds (unaffiliated)       13,481       13,481         1.3       Bonds of affiliates       2.1       Preferred stocks (unaffiliated)       2.11       Preferred stocks of affiliates       2.2       Common stocks (unaffiliated)       2.2       Common stocks of affiliates       3.       Mortgage loans       4.       Real estate       5.       Contract loans       6.       Cash/short-term investments       7.       Derivative instruments       8.       Other invested assets       9.       Aggregate write-ins for capital gains (losses)       72,74       72,74       72,74         DETAILS OF WRITE-INS       0901       0902       0903       0998.       Summary of remaining write-ins for Line 9 from overflow page	1.1	Bonds exempt from U.S. tax					
2.1 Preferred stocks (unaffiliated) 2.11 Preferred stocks of affiliates 2.2 Common stocks (unaffiliated) 2.21 Common stocks of affiliates 3. Mortgage loans 4. Real estate 5. Contract loans 6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743 72,74  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page	1.2						
2.1 Preferred stocks (unaffiliated) 2.11 Preferred stocks of affiliates 2.2 Common stocks (unaffiliated) 2.21 Common stocks of affiliates 3. Mortgage loans 4. Real estate 5. Contract loans 6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743 72,74  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page	1.3	Bonds of affiliates					
2.11 Preferred stocks of affiliates 2.2 Common stocks (unaffiliated) 2.21 Common stocks of affiliates 3. Mortgage loans 4. Real estate 5. Contract loans 6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page	2.1						
2.2 Common stocks (unaffiliated)	2.11						
2.21 Common stocks of affiliates	2.2						
3.   Mortgage loans	2.21						
4. Real estate 5. Contract loans 6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page							I I
5. Contract loans 6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page	-	3 3					
6. Cash/short-term investments 7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page							
7. Derivative instruments 8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses) 72,743  DETAILS OF WRITE-INS  0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page	1						
8. Other invested assets 9. Aggregate write-ins for capital gains (losses) 10. Total capital gains (losses)  DETAILS OF WRITE-INS  0901  0902  0903  0998. Summary of remaining write-ins for Line 9 from overflow page	1						
9. Aggregate write-ins for capital gains (losses)	1						
10.   Total capital gains (losses)   72,743   72,745							
DETAILS OF WRITE-INS  0901  0902  0903  0998. Summary of remaining write-ins for Line 9 from overflow page	-	Total agrical gains (leases)	70 749				70.740
0901 0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page			12,743				12,743
0902 0903 0998. Summary of remaining write-ins for Line 9 from overflow page					1	I	
0903							
0998. Summary of remaining write-ins for Line 9 from overflow page							
	1						
10000 TOTALC (Lines 0001 through 0000 plus 0000) (Line 0. shous)							
0999. TOTALS (Lines 0901 through 0903 plus 0998) (Line 9, above)	0999.	TOTALS (Lines 0901 through 0903 plus 0998) (Line 9, above)					

## **EXHIBIT 1 - ANALYSIS OF NONADMITTED ASSETS AND RELATED ITEMS**

		1	2	3
		End	End	Changes for Year
		of	of	(Increase) or
		Current Year	Prior Year	Decrease
1.	Summary of items Page 2, Lines 12 to 20, Column 2		22,017	22,017
2.	Other Nonadmitted Assets:			
	2.1 Bills receivable			
	2.2 Leasehold improvements			
	2.3 Cash advanced to or in the hands of officers and agents			
	2.4 Loans on personal security, endorsed or not			
	2.5 Commuted commissions			
3.	Total (Lines 2.1 to 2.5)			
4.	Aggregate write-ins for other assets			
5.	TOTAL (Line 1 plus Line 3 and Line 4)			22,017
DETAIL	LS OF WRITE-INS		•	•
0401				
0402				
0403				
0498.	Summary of remaining write-ins for Line 4 from overflow page			
0499.	TOTALS (Lines 0401 through 0403 plus 0498) (Line 4 above)			

## **EXHIBIT 2 - ENROLLMENT BY PRODUCT TYPE FOR HEALTH BUSINESS ONLY**

			Tota	al Members at Er	nd of		6
		1	2	3	4	5	Current Year
		Prior	First	Second	Third	Current	Member
	Source of Enrollment	Year	Quarter	Quarter	Quarter	Year	Months
1.	Health Maintenance Organizations	120,679	101,598	100,200	101,621	102,251	1,219,236
2.	Provider Service Organizations						
3.	Preferred Provider Organizations						
4.	Point of Service						
5.	Indemnity Only						
6.	Aggregate write-ins for other lines of business						
7.	TOTAL				101,621	102,251	1,219,236
DETAIL	S OF WRITE-INS						
0601							
0602							
0603							
0698.	Summary of remaining write-ins for Line 6 from overflow page						
0699.	TOTALS (Lines 0601 through 0603 plus 0698) (Line 6 above)						

#### **Notes to Financial Statement**

#### 1. Summary of Significant Accounting Policies

Cash and Cash Equivalents for the purpose of the statements of cash flows are certificates of deposit, U.S. Government securities, commercial paper, repurchase agreements, corporate bonds and notes, and other short-term investments with original maturities of less than three months.

Investments - Investments are reported at cost adjusted for amortization of premiums or discounts using the scientific (constant yield) interest method.

Premium Revenue - Enrollee contracts are negotiated on a yearly basis. Premiums are due monthly and are recognized as revenue during the period in which Care Choices is obligated to provide services to its enrollees. Premiums received prior to the period of coverage are reported as unearned premium revenue.

Investment Income - Investment income on cash, cash equivalents and marketable securities are recorded in these financial statements at the rate earned.

Medical Expenses- The liability for claims payable is accrued in the period such services are provided and includes estimates of services performed which have not been billed to Care Choices and losses on existing contracts related to the excess of expected future health care costs over anticipated future premiums. The method of making such estimates and for establishing the resulting liabilities is continually reviewed and updated, and any adjustments resulting therefrom are reflected in the activities expenses currently. Actual results could differ from these estimates.

Income (Loss) from Operations - The statement of operations includes income (loss) from operations. Changes in unrestricted net assets which are excluded from income from operations, consistent with industry practice, include unrealized gains and losses on investments and permanent transfers of assets to and from affiliates for other than goods and services.

#### 2. Accounting Changes and Corrections of Errors

The accompanying financial statements have been prepared in conformity with the NAIC Annual Statement Instructions and Accounting Policies and Procedures except for the following item, which caused surplus to be increased by \$ 2,608,365. The Company received approval from the Office of Financial and Insurance Services of the State of Michigan ("OFIS") to record as other income a contribution of investment income allocated to the Company from Trinity Health of \$ 2,608,365 as a permitted practice. This permitted practice has been granted to the Company for a duration of one year.

- 3. Business Combinations and Goodwill Not applicable
- 4. Discontinued Operations
  The Company exited the Commercial West Michigan market effective November 30, 2003.
- 5. Investments
  Not applicable
- 6. Joint Ventures, Partnerships and Limited Liability Companies Not applicable
- 7. Investment Income Not applicable
- 8. Derivative Instruments
  Not applicable
- 9. Income Taxes

Care Choices, a Michigan not-for-profit corporation, is an organization described in the Internal Revenue Code (IRC) Section 501 (c) (4) and as such is exempt from Federal income taxes under Section 501(a) of the IRS.

10. Information Concerning Parent, Subsidiaries and Affiliates

Care Choices has an administrative services agreement with Trinity Health Plans, a subsidiary of TH, whereby
Trinity Health Plans pays all salaries and provides all administrative services for Care Choices. Under the terms of
the administrative services agreement, Care Choices was charged approximately \$31,032,073 and \$37,050,933 for the

#### **Notes to Financial Statement**

years ended December 31, 2003 and 2002, respectively. Administrative fees are charged based on a per member per month basis.

For the years ended December 31, 2003 and 2002, Care Choices recorded premium revenue of approximately \$25,716,511 and \$37,439,665, respectively, attributable to Care Choices' affiliates.

Medical expenses paid to affiliates of Care Choices for the delivery of health care services totaled approximately \$61,652,741 and \$66,261,223 during 2003 and 2002, respectively.

#### 11. Debt

The Company executed one surplus note issued by St. Joseph Mercy Health Systems on October 11, 1999 for \$5,000,000. The note has been discharged by St. Joseph Mercy Health System on October 30, 2002, and the entire balance has been considered contributed surplus for the Company. The discharge of the note was approved by the OFIS.

12. Retirement Plans, Deferred Compensation, Postemployment Benefits and Compensated Absences and Other Postretirement Benefit Plans

Not applicable - Care Choices has no employees.

13. Capital and Surplus, Shareholders' Dividend Restrictions and Quasi-Reorganizations Care Choices is a non-profit organization and cannot pay dividends

#### 14. Contingencies

Under the terms of its contracts with providers and CPEs, Care Choices is subject to audits of claims processed and arbitration and dispute resolution processes. Such audits and processes encompass the accuracy of the claims paid and the application of the various contract terms. Care Choices records and estimated amount for the resolution of such matters. Settlement of such matters are not expected to have a material adverse effect on Care Choices' financial position or results from operations.

Care Choices is involved in litigation arising in the course of business. After consultation with legal counsel, management estimates that these matters will be resolved without material adverse effect on Care Choices future financial position or results of operations.

15. Leases

Care Choices does not have any material leases.

- 16. Information About Financial Instruments With Off-Balance Sheet Risk and Financial Instruments With Concentrations of Credit Risk Not applicable
- 17. Sale, Transfer and Servicing of Financial Assets and Extinguishments of Liabilities Not applicable
- 18. Gain or Loss to the Reporting Entity from Uninsured A&H Plans and the Uninsured Portion of Partially Insured Plans Not applicable
- 19. Direct Premium Written/Produced by Managing General Agents/Third Party Administrators Not applicable
- 20. Other Items

None

21. Events Subsequent

None

22. Reinsurance

Reinsurance recoveries are stated at their net realizable amount.

#### **Notes to Financial Statement**

- 23. Retrospectively Rated Contracts & Contracts Subject to Redetermination None
- 24. Change in Incurred Claims and Claim Adjustment Expenses

  During the year, Care Choices revised estimates and made payments relating to medical and hospital services rendered in the prior year in amounts different from those previously estimated. These changes in accounting estimates resulted in a reduction in reserves of medical and hospital expenses of approximately \$ 172,000 in 2003.
- 25. Intercompany Pooling Arrangement None
- 26. Structured Settlements
  Not applicable
- 27. Health Care Receivables None
- 28. Participating Policies None
- 29. Premium Deficiency Reserves None
- 30. Anticipated Salvage and Subrogation None

# STATEMENT AS OF December 31, 2003 OF THE CARE CHOICES HMO SUMMARY INVESTMENT SCHEDULE

				ross nt Holdings	Admitted Assets as Reported in the Annual Statement		
		Investment Categories	1 Amount	2 Percentage	3 Amount	4 Percentage	
1.	Bond	•	Timodit	1 orderitage	7 unounc	1 ordornago	
	1.1	U.S. treasury securities			480,193	0.893	
	1.2	U.S. government agency and corporate obligations (excluding					
		mortgage-backed securities):					
		1.21 Issued by U.S. government agencies					
		1.22 Issued by U.S. government sponsored agencies					
	1.3	Foreign government (including Canada, excluding mortgage-backed			00.005	0.40	
	1 /	securities)			96,805	0.180	
	1.4	subdivisions in the U.S.:					
		1.41 States, territories and possessions general obligations					
		1.42 Political subdivisions of states, territories and possessions and					
		political subdivisions general obligations					
		1.43 Revenue and assessment obligations					
		1.44 Industrial development and similar obligations					
	1.5	Mortgage-backed securities (includes residential and commercial MBS):					
	1.0	1.51 Pass-through securities:					
		1.511 Guaranteed by GNMA			319.876	0.595	
		1.512 Issued by FNMA and FHLMC					
		1.513 Privately issued					
		1.52 CMOs and REMICs:					
		1.521 Issued by FNMA and FHLMC					
		1.522 Privately issued and collateralized by MBS issued or					
		guaranteed by GNMA,FNMA, or FHLMC					
		1.523 All other privately issued					
2.	Other	r debt and other fixed income securities (excluding short term):					
	2.1	Unaffiliated domestic securities (includes credit tenant loans rated by the					
		SVO)			1,804,863	3.356	
	2.2	Unaffiliated foreign securities			76,882	0.143	
	2.3	Affiliated securities					
3.	Equit	y interests:					
	3.1	Investments in mutual funds					
	3.2	Preferred stocks:					
		3.21 Affiliated					
		3.22 Unaffiliated					
	3.3	Publicly traded equity securities (excluding preferred stocks):					
		3.31 Affiliated					
		3.32 Unaffiliated					
	3.4	Other equity securities:					
		3.41 Affiliated					
		3.42 Unaffiliated					
	3.5	Other equity interests including tangible personal property under lease:					
		3.51 Affiliated					
,	Mosto	3.52 Unaffiliated					
4.		gage loans:					
	4.1 4.2	Construction and land development  Agricultural					
	4.2	Agricultural Single family residential properties					
	4.3 4.4	Multifamily residential properties					
	4.5	Commercial loans					
	4.6	Mezzanine real estate loans					
5.		estate investments:					
J.	5.1	Property occupied by company					
	5.2	Property held for production of income (includes \$ of property					
	J	acquired in satisfaction of debt)					
	5.3	Property held for sale (\$ including property acquired in satisfaction					
	5.0	of debt)					
6.	Police	y loans					
7.		ivables for securities					
8.		and short-term investments					
9.		r invested assets			1		
ı		invested assets					

## **GENERAL INTERROGATORIES**

### PART 1 - COMMON INTERROGATORIES **GENERAL**

<ul> <li>1.1 Is the reporting entity a member of an Insurance Holding Company System consisting of two or more affiliated persons, one or more of which is an insurer?</li> <li>1.2 If yes, did the reporting entity register and file with its domiciliary State Insurance Commissioner, Director or Superintendent or with such regulatory official of the state of domicile of the principal insurer in the Holding Company System, a registration statement providing disclosure substantially similar to the standards adopted by the National Association of Insurance Commissioners (NAIC) in its Model</li> </ul>									
1.3	Insurance Holding Comp	pany System Regulatory Act and model regulations pertaini ents substantially similar to those required by such Act and	ng thereto, or is the reporting entit	y subject to standards	Yes[X] No[ ] N/A[ ] Michigan				
	reporting entity? If yes, date of change:	nade during the year of this statement in the charter, by-laws	•	d of settlement of the	Yes[ ] No[X]				
3.2 3.3	State as of what date the State the as of date that This date should be the State as of what date the	rnish herewith a certified copy of the instrument as amender elatest financial examination of the reporting entity was mat the latest financial examination report became available frought date of the examined balance sheet and not the date the release tinancial examination report became available to off this is the release date or completion date of the examination departments?	de or is being made. om either the state of domicile or the port was completed or released. her states or the public from either	the state of domicile					
4.2	During the period covered combination thereof und control a substantial par 4.11 sales of new busine 4.12 renewals?  During the period covered covered the period cov	ed by this statement, did any agent, broker, sales representater common control (other than salaried employees of the rest (more than 20 percent of any major line of business measiness?  ed by this statement, did any sales/service organization own recommissions for or control a substantial part (more than 20)	eporting entity) receive credit or co ured on direct premiums) of: ned in whole or in part by the repo	mmissions for or rting entity or an	Yes[ ] No[X] Yes[ ] No[X] Yes[ ] No[X] Yes[ ] No[X]				
5.1 5.2	If yes, provide the name	been a party to a merger or consolidation during the period of the entity, NAIC company code, and state of domicile (unult of the merger or consolidation.	covered by this statement? se two letter state abbreviation) fo	r any entity that has	Yes[ ] No[X]				
		1	2	3					
		Name of Entity	NAIC Company Code	State of Domicile					
	<u>.</u>								
		had any Certificates of Authority, licenses or registrations (irnmental entity during the reporting period? (You need not repart of the agreement) on:			Yes[ ] No[X]				
7.2	If yes, 7.21 State the percentag 7.22 State the nationality	United States) person or entity directly or indirectly control 10 ge of foreign control y(s) of the foreign person(s) or entity(s); or if the entity is a r d identify the type of entity(s) (e.g., individual, corporation, g	mutual or reciprocal, the nationality	y of its manager or	Yes[ ] No[X]				
		1 Nationality	2 Type of						

1	2
Nationality	Type of Entity

8.1 Is the company a subsidiary of a bank holding company regulated by the Federal Reserve Board?

Yes[ ] No[X]

Yes[] No[X]

If response to 8.1 is yes, please identify the name of the bank holding company.

Is the company affiliated with one or more banks, thrifts or securities firms?

If response to 8.3 is yes, please provide the names and location (city and state of the main office) of any affiliates regulated by a federal financial regulatory services agency [i.e., the Federal Reserve Board (FRB), the Office of the Comptroller of the Currency (OCC), the Office of Thrift Supervision (OTS), the Federal Deposit Insurance Corporation (FDIC) and the Securities Exchange Commission (SEC) and identify the affiliate's primary federal regulator. affiliate's primary federal regulator.

1	2	3	4	5	6	7
Affiliate Name	Location (City, State)	FRB	occ	OTS	FDIC	SEC
		Yes[ ] No[X]	Yes[] No[X]	Yes[] No[X]	Yes[] No[X]	Yes[ ] No[X]

- 10. What is the name, address and affiliation (officer/employee of the reporting entity or actuary/consultant associated with a(n) actuarial consulting firm) of the individual providing the statement of actuarial opinion/certification?

  Steven N. Wander, Deloitte Consulting LLP, 400 One Financial Plaza, 120 South Sixth Street, Minneapolis, MN 55402; actuary associated with Deloitte Consulting LLP

9. What is the name and address of the independent certified public accountant or accounting firm retained to conduct the annual audit? Deloitte & Touche LLP, 600 Renaissance Center, Suite 900, Detroit, MI 48243-1704

- 11. FOR UNITED STATES BRANCHES OF ALIEN REPORTING ENTITIES ONLY:
  11.1 What changes have been made during the year in the United States manager or the United States trustees of the reporting entity?
  11.2 Does this statement contain all business transacted for the reporting entity through its United States Branch on risks wherever located?
- 11.3 Have there been any changes made to any of the trust indentures during the year?
- 11.4 If answer to (11.3) is yes, has the domiciliary or entry state approved the changes?

Yes[	No[X]
Yes[	No[X]
Yes[] No	o[ ] N/A[X]

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-	_	_	~			•	v	ıv

Is the purchase or sale of all investments of the reporting entity passed upon either by the Board of Directors or a subordinate committee Yes[X] No[]

Does the reporting entity keep a complete permanent record of the proceedings of its Board of Directors and all subordinate committees 13. thereof?

Yes[X] No[]

Has the reporting entity an established procedure for disclosure to its board of directors or trustees of any material interest or affiliation on the part of any of its officers, directors, trustees or responsible employees which is in or is likely to conflict with the official duties of such person?

Yes[X] No[]

#### **FINANCIAL**

5.1	Total	amo	ount	loaned	during	the	year	(incl	usive	of S	Separate	Accounts,	exclusive of	f policy	/ loans

- 15.11 To directors or other officers
- 15.12 To stockholders not officers
- 15.13 Trustees, supreme or grand (Fraternal only)
  15.2 Total amount of loans outstanding at end of year (inclusive of Separate Accounts, exclusive of policy loans):
  - 15.21 To directors or other officers 15.22 To stockholders not officers

  - 15.23 Trustees, supreme or grand (Fraternal only)
- 16.1 Were any assets reported in this statement subject to a contractual obligation to transfer to another party without the liability for such obligation being reported in the statement?

16.2 If yes, state the amount thereof at December 31 of the current year:

16.21 Rented from others 16.22 Borrowed from others

16.23 Leased from others

Disclose in Notes to Financial the nature of each obligation.

17.1 Does this statement include payments for assessments as described in the Annual Statement Instructions other than guaranty fund or guaranty association assessments?

Yes[] No[X]

Yes[] No[X]

17.2 If answer is yes:

17.21 Amount paid as losses or risk adjustment 17.22 Amount paid as expenses 17.23 Other amounts paid

#### **INVESTMENT**

18. List the following capital stock information for the reporting entity:

		1	2	3	4	5	6
		Number of	Number of	Par Value	Redemption Price	Is Dividend	Are Dividends
	Class	Shares Authorized	Shares Outstanding	Per Share	If Callable	Rate Limited?	Cumulative?
1.	Preferred					Yes[] No[] N/A[X]	Yes[] No[] N/A[X]
2.	Common				X X X	X X X	X X X

Were all the stocks, bonds and other securities owned December 31 of current year, over which the reporting entity has exclusive control	ol, ir
the actual possession of the reporting entity on said date, except as shown by Schedule E - Part 3 - Special Deposits?	

Yes[X] No[]

19.2 If no, give full and complete information, relating thereto:

20.1 Were any of the stocks, bonds or other assets of the reporting entity owned at December 31 of the current year not exclusively under the control of the reporting entity, except as shown on Schedule E - Part 3 - Special Deposits, or has the reporting entity sold or transferred any assets subject to a put option contract that is currently in force? (Exclude securities subject to Interrogatory 16.1).
 20.2 If yes, state the amount thereof at December 31 of the current year:

Yes[] No[X]

20.21 Loaned to others

20.22 Subject to repurchase agreements 20.23 Subject to reverse repurchase agreements

20.24 Subject to dollar repurchase agreements

20.25 Subject to reverse dollar repurchase agreements 20.26 Pledged as collateral

20.27 Placed under option agreements

20.28 Letter stock or securities restricted as to sale 20.29 Other

20.3 For each category above, if any of these assets are held by other, identify by whom held:

20.31 20.32 20.33 20.34 20.35 20.36

20.37 20.38 20.39

For categories (20.21) and (20.23) above, and for any securities that were made available for use by another person during the period covered by this statement, attach a schedule as shown in the instructions to the annual statement.

20.4 For category (20.28) provide the following:

1	2	3
Nature of Restriction	Description	Amount

21.1 Does the reporting entity have any hedging transactions reported on Schedule DB?

21.2 If yes, has a comprehensive description of the hedging program been made available to the domiciliary state? If no, attach a description with this statement.

Yes[ ] No[X] Yes[ ] No[ ] N/A[X]

22.1 Were any preferred stocks or bonds owned as of December 31 of the current year mandatorily convertible into equity, or, at the option of the issuer, convertible into equity?

22.2 If yes, state the amount thereof at December 31 of the current year.

Yes[] No[X]

#### **INVESTMENT**

23. Excluding items in Schedule E, real estate, mortgage loans and investments held physically in the reporting entity's offices, vaults or safety deposit boxes, were all stocks, bonds and other securities, owned throughout the current year held pursuant to a custodial agreement with a qualified bank or trust company in accordance with Part 1 - General, Section IV.H - Custodial or Safekeeping agreements of the NAIC Financial Condition Examiners Handbook?

Yes[X] No[]

23.01 For agreements that comply with the requirements of the NAIC Financial Condition Examiners Handbook, complete the following:

1	2
Name of Custodian(s)	Custodian's Address
Comerica Bank The Northern Trust Company	P.O. Box 75000, Detroit, MI 48275 50 LaSalle Street, Chicago, IL 60675

23.02 For all agreements that do not comply with the requirements of the NAIC Financial Condition Examiners Handbook, provide the name, location and a complete explanation:

1	2	3
Name(s)	Location(s)	Complete Explanation(s)

23.03 Have there been any changes, including name changes, in the custodian(s) identified in 23.01 during the current year? 23.04 If yes, give full and complete information relating thereto:

Yes[] No[X]

1	2	3	4
Old Custodian	New Custodian	Date of Change	Reason

23.05 Identify all investment advisers, brokers/dealers or individuals acting on behalf of broker/dealers that have access to the investment accounts, handle securities and have authority to make investments on behalf of the reporting entity:

2	3
Name	Address
	2 Name

24.1 Does the reporting entity have any diversified mutual funds reported in Schedule D, Part 2 (diversified according to the Securities and Exchange Commission (SEC) in the Investment Company Act of 1940 [Section 5 (b)(1)])?

24.2 If yes, complete the following schedule:

Yes[] No[X]

1	2	3
		Book/Adjusted
CUSIP#	Name of Mutual Fund	Carrying Value
24 2999 Total		

24.3 For each mutual fund listed in the table above, complete the following schedule:

1	2	3	4
		Amount of	
		Mutual Fund's	
		Book/Adjusted	
	Name of Significant	Carrying Value	
Name of Mutual Fund	Holding of the	Attributable to	Date of
(from above table)	Mutual Fund	the Holding	Valuation

#### **OTHER**

#### **PART 2 - HEALTH INTERROGATORIES**

1.2	Does the reporting entity have any direct Medicare Supplement Insurance in force? If yes, indicate premium earned on U.S. business only: What portion of Item (1.2) is not reported on the Medicare Supplement Insurance Experience Exhibit? 1.31 Reason for excluding:		\$ \$	es[] No[X]
1.5	Indicate amount of premium earned attributable to Canadian and/or Other Alien not included in Item (1.2) above. Indicate total incurred claims on all Medicare Supplement insurance. Individual policies - Most current three years:		\$	
	1.61 Total premium earned 1.62 Total incurred claims 1.63 Number of covered lives All years prior to most current three years:		\$	
17	Total premium earned     Total incurred claims     Number of covered lives		\$	
1.7	Group policies - Most current three years: 1.71 Total premium earned 1.72 Total incurred claims 1.73 Number of covered lives All years prior to most current three years: 1.74 Total premium earned 1.75 Total incurred claims		\$ \$ \$.	
	1.76 Number of covered lives			
2.	Health Test			
		1 Current Year	2 Prior Year	
	2.1 Premium Numerator		286,442,742	
	2.2 Premium Denominator		286,442,742	
	2.3 Premium Ratio (2.1 / 2.2)		1.000	
	2.4 Reserve Numerator		25,857,198	
	2.5 Reserve Denominator		25,857,198	
	2.6 Reserve Ratio (2.4 / 2.5)		1.000	
3.2	Has the reporting entity received any endowment or gift from contracting hospitals, physicians, dentists, or others the when, as and if the earnings of the reporting entity permits? If yes, give particulars:	-	Yo	es[] No[X]
	Have copies of all agreements stating the period and nature of hospitals', physicians', and dentists' care offered to s been filed with the appropriate regulatory agency?  If not previously filed furnish herewith a copy(ies) of such agreement(s). Do these agreements include additional beautiful to the such agreement of the such	•	Y	es[X] No[] es[] No[X]
5.2	Does the reporting entity have stop-loss reinsurance? If no, explain: Maximum retained risk (see instructions):		Y	es[X] No[ ]
J.J	5.31 Comprehensive Medical		\$	150,000
	5.32 Medical Only		\$	
	5.33 Medicare Supplement		\$	
	<ul><li>5.34 Dental</li><li>5.35 Other Limited Benefit Plan</li><li>5.36 Other</li></ul>		\$ \$	
6.	Describe arrangement which the reporting entity may have to protect subscribers and their dependents against the hold harmless provisions, conversion privileges with other carriers, agreements with providers to continue rendering agreements:	risk of insolvency inclusives and any other services, and any other services.	uding ner	
	The State of Michigan requires "hold harmless" language in all Provider contracts. Our reinsurance coverage prov			
	who are confined to an acute-care hospital on the date of insolvency until they are discharged. Plan benefits will c period for which premiums has been paid.	ontinue for any memb	er until the end of th	for members ne contract
7.1 7.2	who are confined to an acute-care hospital on the date of insolvency until they are discharged. Plan benefits will c	ides for insolvency by ontinue for any memb	er until the end of th	es[X] No[]
7.2	who are confined to an acute-care hospital on the date of insolvency until they are discharged. Plan benefits will c period for which premiums has been paid.  Does the reporting entity set up its claim liability for provider services on a service data base?	ides for insolvency by ontinue for any memb	er until the end of th	ne contract
<ul><li>7.2</li><li>8.</li><li>9.1</li></ul>	who are confined to an acute-care hospital on the date of insolvency until they are discharged. Plan benefits will c period for which premiums has been paid.  Does the reporting entity set up its claim liability for provider services on a service data base? If no, give details:  Provide the following information regarding participating providers:  8.1 Number of providers at start of reporting year	ides for insolvency by ontinue for any memb	er until the end of the	e contract es[X] No[ ] 6806

## PART 2 - HEALTH INTERROGATORIES

- 10.1 Does the reporting entity have Incentive Pool, Withhold or Bonus Arrangements in its provider contracts?

  10.2 If yes:

  10.21 Maximum amount payable bonuses

  10.22 Amount actually paid for year bonuses

  10.23 Maximum amount payable withholds

  10.24 Amount actually paid for year withholds
- 11.1 Is the reporting entity organized as:

  11.12 A medical Group/Staff Model,
  11.13 An Individual Practice Association (IPA), or,
  11.14 A Mixed Model (combination of above)?

  11.2 Is the reporting entity subject to Minimum Net Worth Requirements?
  11.3 If yes, show the name of the state requiring such net worth.

  Michigan

  11.4 If yes, show the amount required.
  11.5 Is this amount included as part of a contingency reserve in stockholder's equity?
  11.6 If the amount is calculated, show the calculation.

- 12. List service areas in which the reporting entity is licensed to operate:

1
Name of Service Area
Clinton MI
Clinton, MI
Eaton, MI
Kent, MI
Livingston, MI
Muskegon, MI
Ottawa, MI
Washtenaw, MI
Saginaw, MI
Lapeer, MI
Oakland, MI
Macomb, MI
Wayne, MI
Allegan, MI
Barry, MI
Ionia, MI
Shiawassee, MI
Calhoun, MI
St. Clair, MI

Yes[X]	No[]
\$	1,903,888 1,855,548 2,594,351 1,272,275
Yes[] Yes[] Yes[] Yes[X]	No[X] No[X]

\$.....1,000,000 Yes[X] No[]

## **FIVE-YEAR HISTORICAL DATA**

		1 2002	2	3	4	5
DAI A	NCE SHEET ITEMS (Pages 2 and 3)	2003	2002	2001	2000	1999
1.	Total admitted assets (Page 2, Line 26)	57 573 380	55 770 322	55 834 336	47 131 300	57 405 873
2.	Total liabilities (Page 3, Line 22)					
3.	Statutory surplus					
4.	Total capital and surplus (Page 3, Line 30)					
	IE STATEMENT ITEMS (Page 4)	30,407,007	23,203,003	20,000,040		10,090,790
5.	Total revenues (Line 8)	255 520 538	286 442 742	258 627 838	273 099 506	267 556 448
6.	Total medical and hospital expenses (Line 18)					
7.	Total administrative expenses (Line 21)					
8.	Net underwriting gain (loss) (Line 24)					
9.	Net investment gain (loss) (Line 27)					
10.	Total other income (Lines 28 plus 29)					
	Net income or (loss) (Line 32)					
11.	Net income or (loss) (Line 32)  BASED CAPITAL ANALYSIS	7,196,001	J 3,1/3,281	(∠,/ŏU,/15)	(3,440,104) 	144,31/
		00 407 007	00 005 005	00 000 040	11 000 000	10 500 700
12.	Total adjusted capital					
13.	Authorized control level risk-based capital	7,705,306	8,842,484	8,378,448	8,282,408	8,758,044
	LLMENT (Exhibit 2)	100.054	100.070	100 570	100 500	455.500
14.	Total members at end of period (Column 5, Line 7)					
15.	Total members months (Column 6, Line 7)	1,219,236	1,526,143	1,563,101	1,727,038	1,831,307
	ATING PERCENTAGE (Page 4)					
,	livided by Page 4, sum of Lines 2, 3 and 5)					
16.	Premiums earned (Lines 2 plus 3)					
17.	Total hospital and medical (Line 18)					
18.	Total underwriting deductions (Line 23)					
19.	Total underwriting gain (loss) (Line 24)	1.6	0.3	(1.9)	(2.5)	(1.0)
UNPA	D CLAIMS ANALYSIS					
(U&I E	xhibit, Part 2B)					
20.	Total claims incurred for prior years (Line 12, Col. 5)	28,518,558	25,883,159	26,735,047	34,983,136	39,173,502
21.	Estimated liability of unpaid claims-[prior year (Line 12, Col. 6)]	28,792,571	27,576,052	30,752,806	31,700,992	46,354,538
INVES	TMENTS IN PARENT, SUBSIDIARIES AND AFFILIATES					
22.	Affiliated bonds (Sch. D Summary, Line 25, Col. 1)					
23.	Affiliated preferred stocks (Sch. D Summary, Line 39, Col. 1)					
24.	Affiliated common stocks (Sch. D Summary, Line 53, Col. 2)					
25.	Affiliated short-term investments (subtotal included in Sch. DA,					
	Part 2, Col. 5, Line 11)					
26.	Affiliated mortgage loans on real estate					
27.	All other affiliated					
28.	Total of above Lines 22 to 27					

## **SCHEDULE D - SUMMARY BY COUNTRY**

Long-term Bonds and Stocks OWNED December 31 of Current Year

Long tom	_ UIIU	IS and Stocks OWNE	1	2	3	4
			Book/Adjusted	Fair Value	Ĭ	Par Value of
Description			Carrying Value	(a)	Actual Cost	Bonds
BONDS	1.	United States				
Governments (Including all obligations	2.	Canada				
quaranteed by governments)	3.	Other Countries			59,860	
guarantood by governmento)	4.	Totals				
	5.	United States				
States, Territories and Possessions	6.	Canada				
(Direct and Guaranteed)	7.	Other Countries				
(Direct and Gaaranteed)	8.	Totals				
Political Subdivisions of States.	9.	United States				
Territories and Possessions	10.	Canada				
(Direct and Guaranteed)	11.	Other Countries				
(Direct and Gadranicou)	12.	Totals				
Special revenue and special assessment obligations	13.	United States				
and all non-guaranteed obligations of agencies and	14.	Canada				
authorities of governments and their political	15.	Other Countries				
subdivisions	16.	Totals				
SUDUIVIOUIS	17.	United States				
Public Utilities		Canada				
	18.					
(unaffiliated)	19.	Other Countries				
	20.	Totals				
l	21.	United States				, ,
Industrial and Miscellaneous and	22.	Canada				
Credit Tenant Loans (unaffiliated)	23.	Other Countries				
	24.	Totals		1,898,021	1,886,426	1,797,465
Parent, Subsidiaries and Affiliates	25.	Totals				
	26.	Total Bonds				4,877,327
PREFERRED STOCKS	27.	United States				
	28.	Canada				
Public Utilities (unaffiliated)	29.	Other Countries				
	30.	Totals				
	31.	United States				
Banks, Trust and Insurance Companies	32.	Canada				
(unaffiliated)	33.	Other Countries				
	34.	Totals				
	35.	United States				
Industrial and Miscellaneous	36.	Canada				
(unaffiliated)	37.	Other Countries				
	38.	Totals				
Parent, Subsidiaries and Affiliates	39.	Totals				
	40.	Total Preferred Stocks				
COMMON STOCKS	41.	United States				1
	42.	Canada				
Public Utilities (unaffiliated)	43.	Other Countries				
	44.	Totals				1
	45.	United States				1
Banks, Trust and Insurance Companies	46.	Canada				
(unaffiliated)	47.	Other Countries				
(	48.	Totals				1
	49.	United States				1
Industrial and Miscellaneous	50.	Canada				
(unaffiliated)	51.	Other Countries				
(unannateu)	52.					1
Parent Subsidiaries and Affiliates	_	Totals				-
Parent, Subsidiaries and Affiliates	53.	Totals Stocks				-
	54.	Total Common Stocks				-
	55.	Total Stocks				-
	56.	Total Bonds and Stocks	5,047,952	5,0/1,027	5,055,585	]

<sup>(</sup>a) The aggregate value of bonds which are valued at other than actual fair value is \$.....

## **SCHEDULE D - Verification Between Years**

<ol> <li>Book/adjusted carrying value of bonds and stocks, prior year.</li> <li>Cost of bonds and stocks acquired, Column 6, Part 3</li> <li>Increase (decrease) by adjustment:</li> </ol>		Foreign Exchange Adjustment     6.1 Column 17, Part 1	
3.1 Column 16, Part 1		6.3 Column 11, Part 2, Section 2	
3.2 Column 12, Part 2, Section 1		6.4 Column 11, Part 4	
3.3 Column 10, Part 2, Section 2		7. Book/adjusted carrying value at end of current period	5,047,952
3.4 Column 10, Part 4		8. Total valuation allowance	
4. Total gain (loss), Column 14, Part 4	83,072	9. Subtotal (Lines 7 plus 8)	5,047,952
5. Deduct consideration for bonds and stocks disposed of		10. Total nonadmitted assets	
Column 6, Part 4	38,390,484	11. Statement value of bonds and stocks, current period	5,047,952

## SCHEDULE T - PREMIUMS AND OTHER CONSIDERATIONS

Allocated by States and Territories

		1		llocated by	States and T				
		1	2		T .		siness Only	_	1 0
	State, Etc.	Guaranty Fund (Yes or No)	Is Insurer Licensed (Yes or No)	3 Accident & Health Premiums	4 Medicare Title XVIII	5 Medicaid Title XIX	6 Federal Employees Health Benefits Program Premiums	7 Life & Annuity Premiums & Deposit-Type Contract Funds	8 Property/ Casualty Premiums
1.	Alabama (AL)	,	No	Fieliliulis	Tille Aviii	Title AIA		Contract Funds	Fieliliulis
2.	Alaska (AK)		No						
3.	Arizona (AZ)								
4.	Arkansas (AR)								
5.	California (CA)	No	No						
6.	Colorado (CO)								
7.	Connecticut (CT)								
8.	Delaware (DE)								
9.	District of Columbia (DC)								
10. 11.	Florida (FL)								
12.	Hawaii (HI)								
13.	Idaho (ID)								
14.	Illinois (IL)		No						
15.	Indiana (IN)								
16.	lowa (IA)	No	No						
17.	Kansas (KS)								
18.	Kentucky (KY)								
19.	Louisiana (LA)								
20.	Maine (ME)								
21. 22.	Maryland (MD)	l .							
23.	Michigan (MI)					3,637			
24.	Minnesota (MN)								
25.	Mississippi (MS)								
26.	Missouri (MO)								
27.	Montana (MT)								
28.	Nebraska (NÉ)								
29.	Nevada (NV)	No							
30.	New Hampshire (NH)								
31.	New Jersey (NJ)								
32.	New Mexico (NM)								
33.	New York (NY)								
34. 35.	North Carolina (NC)  North Dakota (ND)								
36.	Ohio (OH)								
37.	Oklahoma (OK)								
38.	Oregon (OR)								
39.	Pennsylvania (PA)								
40.	Rhode Island (RI)								
41.	South Carolina (SC)	No	No						
42.	South Dakota (SD)								
43.	Tennessee (TN)								
44.	Texas (TX)								
45.	Utah (UT)								
46.	Vermont (VT)								
47. 48.	Virginia (VA)								
48.	West Virginia (WV)								
50.	Wisconsin (WI)								
51.	Wyoming (WY)								
52.	American Samoa (AS)								
53.	Guam (GU)								
54.	Puerto Rico (PR)								
55.	U.S. Virgin Islands (VI)								
56.	Canada (CN)								
57.	Aggregate other alien (OT)								
58.	TOTAL (Direct Business)	X X X .	(a). 1.	256,358,174		3,637			
	LS OF WRITE-INS								
5701 5702									
5702									
5798.	Summary of remaining write-ins								
5.00.	for Line 57 from overflow page								
5799.	TOTALS (Lines 5701 through								
	5703 plus 5798) (Line 57 above)							<u></u>	
(-) L	t the number of use responses event								

(a) Insert the number of yes responses except for Canada and Other Alien. Explanation of basis of allocation of premiums by states, etc.:

STATEMENT AS OF December 31, 2003 OF THE CARE CHOICES HMO

# SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER MEMBERS OF A HOLDING COMPANY GROUP PART 1 - ORGANIZATIONAL CHART

Please see attached.